DecisionPoint Corporation

NASA SEWP VI Ordering Guide

Solutions for Enterprise-Wide Procurement VI (SEWP VI)
Category C – ITC/AV Mission-Based Services

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SERVICE-DISABLED VETERAN-OWNED CERTIFIED

DECISIONPOINT

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1. SEWP VI AT A GLANCE

National Aeronautics and Space Administration's (NASA) Solutions for Enterprise-Wide Procurement VI (SEWP VI), pronounced "soup," is a Government-Wide Acquisition Contract (GWAC) providing Federal agencies and their approved contractors access to Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services.

SEWP has supported Federal technology acquisition since 1993 and has evolved to provide agencies with streamlined access to a broad range of commercial technologies and IT services.

SEWP VI is organized into three primary scope categories:

- Category A - ITC/AV Solutions
- Category B - Enterprise-Wide ITC/AV Service Solutions
- Category C - Mission-Based ITC/AV Service Solutions

DecisionPoint Corporation is a **Category C / Group C1** contract holder providing mission-based ITC/AV services and solutions to Federal customers.

Our SEWP VI Quick Facts can be found in **Table 1**.

Table 1. DecisionPoint SEWP VI Quick Facts

Contract Information	DecisionPoint Profile
Company Holder	DecisionPoint Corporation
SEWP VI Category	Category C
SEWP VI Group	C1 – Small Business Set-Aside
Contract Number	80TECH-26-D-0032
Business Status	Service-Disabled Veteran Owned Small Business
Administrative NAICS	541512, Computer Systems Design Services
UEI	GPASKFTTVQL9
CAGE Code	6AFW2
Corporate Address	702 Russell Avenue, Suite 312, Gaithersburg, MD 20877
Corporate Phone	301-527-0330
SEWP Email	NASASEWP6@decisionpointcorp.com

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2. ABOUT DECISIONPOINT CORPORATION

DecisionPoint delivers secure, scalable, mission-focused technology solutions to National Security, Federal Civilian, and Department of War (DoW) customers. We combine technical expertise, disciplined program execution, and a customer-focused delivery model to help agencies modernize technology environments, strengthen cybersecurity, improve mission operations, develop and sustain applications, leverage data and artificial intelligence, and operate resilient enterprise IT environments.

Through NASA SEWP VI Category C, Federal customers can access DecisionPoint capabilities across the full lifecycle of mission-based IT services. Core capability areas include:

- **IT Modernization and Cloud**
  - Cloud migration and modernization
  - Cloud and hybrid infrastructure
  - Infrastructure engineering

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  - Enterprise IT transformation
  - Platform modernization
  - Automation and orchestration
  - Cloud operations and sustainment
- **Cybersecurity**
  - Zero Trust architecture and implementation
  - Defensive Cyber Operations
  - Security Operations Center support
  - Continuous monitoring
  - Incident response
  - Threat intelligence and threat hunting
  - Vulnerability management
  - Security engineering
  - Risk Management Framework support
  - Federal cybersecurity compliance
- **Application Development and DevSecOps**
  - Agile software development
  - DevSecOps
  - Continuous Integration/Continuous Delivery
  - Cloud-native application development
  - Application modernization
  - API development and integration
  - Automated software testing
  - Application operations and sustainment
- **Data, Artificial Intelligence, and Analytics**
  - Data engineering
  - Data integration
  - Data analytics and visualization
  - Artificial intelligence and machine learning
  - Predictive analytics
  - Intelligent automation
  - Robotic Process Automation
  - Data governance and security
- **Enterprise IT and Mission Operations**
  - IT operations and maintenance
  - Service desk and end-user support
  - Systems administration
  - Network operations
  - Infrastructure support
  - Program and project management
  - Mission application support
  - Continuity of operations and disaster recovery
  - Training and knowledge transfer

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3. DecisionPoint SEWP VI Scope

SEWP VI Category C is designed for **mission-based ITC/AV services and solutions** supporting agency programs, systems, applications, users, infrastructure, and mission requirements.

Representative Category C service areas include:

1. Innovation Services
2. Information and Data Analytics Services
3. Application Services and Software Development
4. Cybersecurity Services
5. Cloud Services
6. Digital Multimedia and Technical Communications Services
7. IT Operations and Maintenance
8. Help Desk and Call Center Support
9. Network Services
10. Database Services
11. In-Scope Training

DecisionPoint can provide integrated solutions spanning multiple service areas when required to meet an agency's mission objectives.

Determining Whether a Requirement is In Scope

Federal customers that are uncertain whether a requirement falls within SEWP VI scope may request a scope review from the NASA SEWP Program Management Office.

Customers may submit an overview of the requirement and supporting documentation to:

NASA SEWP Helpdesk
Email: help@sewp.nasa.gov
Phone: 301-286-1478

Customers may also contact DecisionPoint for assistance identifying how a requirement aligns to our SEWP VI Category C capabilities.

4. How to Obtain a DecisionPoint Quote

DecisionPoint is committed to making the SEWP VI acquisition process straightforward and responsive.

Step 1 – Define the Requirement

The requesting organization identifies its technical and mission requirements.

A complete requirement may include:

- Statement of Work, Performance Work Statement, or Statement of Objectives
- Required technical capabilities
- Period of performance
- Place of performance

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- Labor requirements
- Security and clearance requirements
- Cybersecurity requirements
- Service levels or performance standards
- Deliverables
- Travel requirements
- Government-furnished information or equipment
- Evaluation criteria
- Desired contract type
- Quote due date

Step 2 - Submit the Requirement Through NASA SEWP

The agency may use the NASA SEWP online acquisition tools to issue:

- Request for Information
- Market Research Request
- Request for Quote
- Other authorized acquisition requests

For requirements appropriate to DecisionPoint's contract, agencies should select the applicable SEWP VI Category C / Group C1 contractor pool.

Step 3 - DecisionPoint Reviews the Requirement

DecisionPoint's SEWP VI team reviews the requirement for:

- Contract scope
- Technical requirements
- Staffing
- Security requirements
- Period of performance
- Deliverables
- Schedule
- Contract type
- Pricing requirements
- Submission instructions

DecisionPoint may submit questions through the authorized procurement channel when clarification is required.

Step 4 - DecisionPoint Submits Its Quote

DecisionPoint prepares and submits a compliant quotation consistent with the RFQ instructions.

The response may include:

- Technical approach
- Management approach
- Staffing plan
- Labor categories
- Key personnel
- Transition approach
- Past performance

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- Pricing
- Assumptions
- Required representations or certifications

Step 5 - Agency Evaluates Quotes

The ordering activity evaluates quotations in accordance with the methodology identified in the solicitation.

The agency selects the contractor representing the best value to the Government based upon its stated evaluation criteria.

Step 6 - Agency Issues the Order

The ordering agency's warranted Contracting Officer issues the task or delivery order.

NASA SEWP does not issue orders on behalf of the requesting agency. The issuing agency's procurement office is responsible for issuing the order, while the NASA SEWP Program Management Office reviews, processes, tracks, and forwards approved orders to the selected Contract Holder.

5. Recommended RFQ Information

Providing complete RFQ information helps DecisionPoint develop an accurate and responsive quotation. Where applicable, agencies should include:

- RFQ number
- Agency and contracting office
- Statement of Work, PWS, or SOO
- Technical requirements
- Period of performance
- Option periods
- Place of performance
- Labor categories or skill requirements
- Estimated labor hours
- Security clearance requirements
- Facility access requirements
- Cybersecurity requirements
- Cloud security requirements
- Deliverables
- Service-level agreements
- Performance standards
- Section 508 requirements
- Travel requirements
- Government-furnished equipment
- Government-furnished information
- Evaluation methodology
- Pricing instructions
- Contract type
- Submission instructions
- Government points of contact
- Quote due date and time

6. Fair Opportunity

SEWP VI is a multiple-award contract, and ordering activities must comply with the fair-opportunity requirements of FAR 16.505(b).

For orders requiring fair opportunity, eligible contractors within the applicable SEWP category/group should be provided an opportunity to compete unless an authorized exception applies.

NASA's SEWP acquisition tools are designed to support the fair-opportunity process by distributing requirements to the appropriate universe of eligible contract holders. The ordering activity is responsible for maintaining its required acquisition and source-selection documentation.

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DecisionPoint recommends using the NASA SEWP Quote Request Tool for competitive requirements to provide a transparent, efficient acquisition process and maintain an appropriate procurement record.

7. Contract Types and Ordering Flexibility

SEWP VI provides ordering agencies flexibility to structure acquisitions around mission requirements. Authorized order types may include:

- Firm-Fixed-Price
- Time-and-Materials
- Labor-Hour
- Fixed-Price Award Fee
- Fixed-Price Incentive Fee
- Fixed-Price Economic Price Adjustment
- Hybrid arrangements consisting of authorized commercial contract types

The Ordering Contracting Officer is responsible for determining the appropriate contract type and incorporating applicable FAR, agency, security, funding, and task-order clauses.

8. SEWP Administrative Handling Fee

NASA SEWP VI provides for an Agency Administrative Handling Fee of no more than 0.34% of the total delivery or task-order price.

The actual applicable rate is established and published by the NASA SEWP Program Management Office.

The SEWP administrative fee should not be confused with any separate Government Purchase Card processing surcharge. Purchase-card surcharges, when applicable and permitted, are governed by separate SEWP VI requirements and must be disclosed in the contractor's quote.

Ordering customers should consult the NASA SEWP website for the current administrative handling fee before placing an order.

9. Government Purchase Card Orders

SEWP VI contract holders are required to support Government Purchase Card or other agency-approved credit-card payments in accordance with the contract.

Any applicable card-processing surcharge must:

- Be clearly identified in the quote;
- Comply with SEWP VI contractual requirements;
- Reflect the contractor's applicable negotiated acceptance rate;
- Comply with applicable state and payment-network limitations; and
- Be identified before issuance of the order.

A card surcharge may not be added after quotation if it was not disclosed in the original quote.

10. Ordering Period and Task Order Performance

SEWP VI establishes a 10-year ordering period beginning on the effective date of each contract.

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Orders properly issued during the SEWP VI ordering period may continue performance for up to 60 months beyond expiration of the master contract, subject to the terms of the individual order and SEWP VI contract.

Ordering activities should ensure that the period of performance, options, funding, and applicable clauses are properly identified in each task order.

11. Section 508 and Accessibility

DecisionPoint supports Federal accessibility requirements applicable to Information and Communication Technology.

Where Section 508 applies, DecisionPoint will work with the ordering agency to identify applicable accessibility standards and incorporate required accessibility documentation and conformance requirements into the proposed solution.

Accessibility requirements should be identified in the RFQ whenever possible so that they can be appropriately addressed in DecisionPoint's technical and price quotation.

12. Supply Chain Risk Management and Cybersecurity

SEWP VI incorporates Cybersecurity Supply Chain Risk Management requirements designed to protect Federal technology environments.

DecisionPoint approaches C-SCRM and cybersecurity as integral components of solution delivery. Depending upon the requirement, our approach may include:

- Supplier and technology risk assessment
- Secure software development practices
- Vulnerability management
- Zero Trust principles
- Continuous monitoring
- Incident reporting
- Configuration management
- Software and component provenance
- Security control validation
- Federal cybersecurity compliance
- Data protection and encryption

Task-order-specific requirements will be addressed in accordance with the RFQ and applicable SEWP VI contract provisions.

13. Order Support and Escalation

DecisionPoint is committed to responsive task-order administration from RFQ through contract closeout.

Customers requiring assistance with a quotation, pending order, active task order, invoice, staffing action, performance issue, or other SEWP VI matter should first contact the DecisionPoint SEWP VI program team.

DecisionPoint SEWP VI Contacts

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Corporate Headquarters

DecisionPoint Corporation
702 Russell Avenue, Suite 312
Gaithersburg, MD 20877
301-527-0330

For issues requiring NASA SEWP assistance, customers may contact the NASA SEWP Program Management Office.

14. Troubleshooting Problematic Orders

If an issue arises during the ordering or performance process, DecisionPoint recommends the following escalation sequence:

1. Contact the DecisionPoint SEWP VI Program Team
Provide the RFQ number, task-order number, agency, contracting office, and a description of the issue.

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2. DecisionPoint Reviews and Coordinates Resolution
The appropriate contracts, program, finance, technical, or executive personnel will be engaged based on the nature of the issue.

3. Coordinate with the Ordering Contracting Officer
Contractual matters requiring Government direction will be coordinated with the Ordering Contracting Officer.

4. Engage NASA SEWP PMO When Appropriate
Questions involving the SEWP vehicle, scope, ordering tools, or SEWP processing may be elevated to the NASA SEWP Program Management Office.

DecisionPoint's objective is to identify issues early and resolve them rapidly while maintaining clear communication with the customer.

15. Why Order Through DecisionPoint on SEWP VI?

DecisionPoint combines the agility and responsiveness of an SDVOSB with proven performance supporting complex Federal and Defense missions.

Customers can use DecisionPoint's SEWP VI Category C contract to access capabilities spanning:

Modernize

Cloud, applications, infrastructure, platforms, networks, and enterprise services.

Secure

Zero Trust, cybersecurity engineering, Defensive Cyber Operations, compliance, and continuous monitoring.

Automate

DevSecOps, CI/CD, intelligent automation, RPA, AI, and modern digital workflows.

Transform Data

Data engineering, analytics, AI/ML, predictive analytics, and secure data operations.

Operate

Enterprise IT, networks, service desks, mission systems, applications, and technical support.

Advance the Mission

Mission-focused technology solutions designed around measurable operational outcomes rather than technology for technology's sake.

16. Related Resources

NASA SEWP Program Management Office

NASA Solutions for Enterprise-Wide Procurement

NASA SEWP Quote Request / Acquisition Tools

Use the NASA SEWP online portal for current RFQ, RFI, MRR, and ordering capabilities.

SEWP Helpdesk

Phone: 301-286-1478

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Email: help@sewp.nasa.gov

DecisionPoint Corporation

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